

Mr Colin Clarke  
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Monday 19<sup>th</sup> September 2011

Dear Colin,

I have not had the chance to thank you for the brilliant work that your team has done on our new website. The vast majority of people that comment on it love it and think that it projects a very professional image of CoolVan. It certainly leaves all our competitors behind.

I would be more than happy to recommend your company for the design and implementation of any new website.

Kind regards

Chris Warburton